

Ottawa's 10-Year Housing & Homelessness Plan 2026-2035

Members of Community Services Committee and Planning and Housing Committee

Background

- Under Provincial legislation, every municipality in Ontario must have a 10-Year Housing and Homelessness Plan (10-Year Plan)
- 10-Year Plans guide efforts to address local housing and homelessness needs
- Plans must be 10 years in length, updated every 5-years, and include:
 - Housing Needs Assessment
 - Objectives
 - Targets
 - Measures
 - How progress will be measured



Progress Since 2020

Goal 1: Everyone has a home

- Preserved over 25,000 social housing units through capital repair investments
- Completed 554 affordable housing units and 329 supportive housing units, with 903 additional units currently under construction
- Created 3,279 new housing benefits

Goal 2: People get the support they need

- Expanded transitional housing system capacity
- Built an enhanced 24/7 outreach service model
- Introduced a Newcomer Reception Model

Goal 3: We work together

- Developed and updated the Housing Services Long Range Financial Plan
- Supported the Ottawa Aboriginal Coalition to launch their Indigenous Housing and Homelessness Strategy

The 10-Year Plan Refresh Project

Current State Assessment

Point-in-Time Count
Housing Needs Assessment
Learnings from recent consultations

PESTLE

Q1

Consultation and Engagement

Sector
People with lived & living experience
Members of Council & City staff

Public

Q2-3

Strategy Development

Vision, mission & goals
Objectives, targets & measures
Draft and revise plan
Implementation plan

Q2-4

Finalization and Implementation

Present Plan to Council
Disseminate Plan
Implement Plan
Monitor Plan



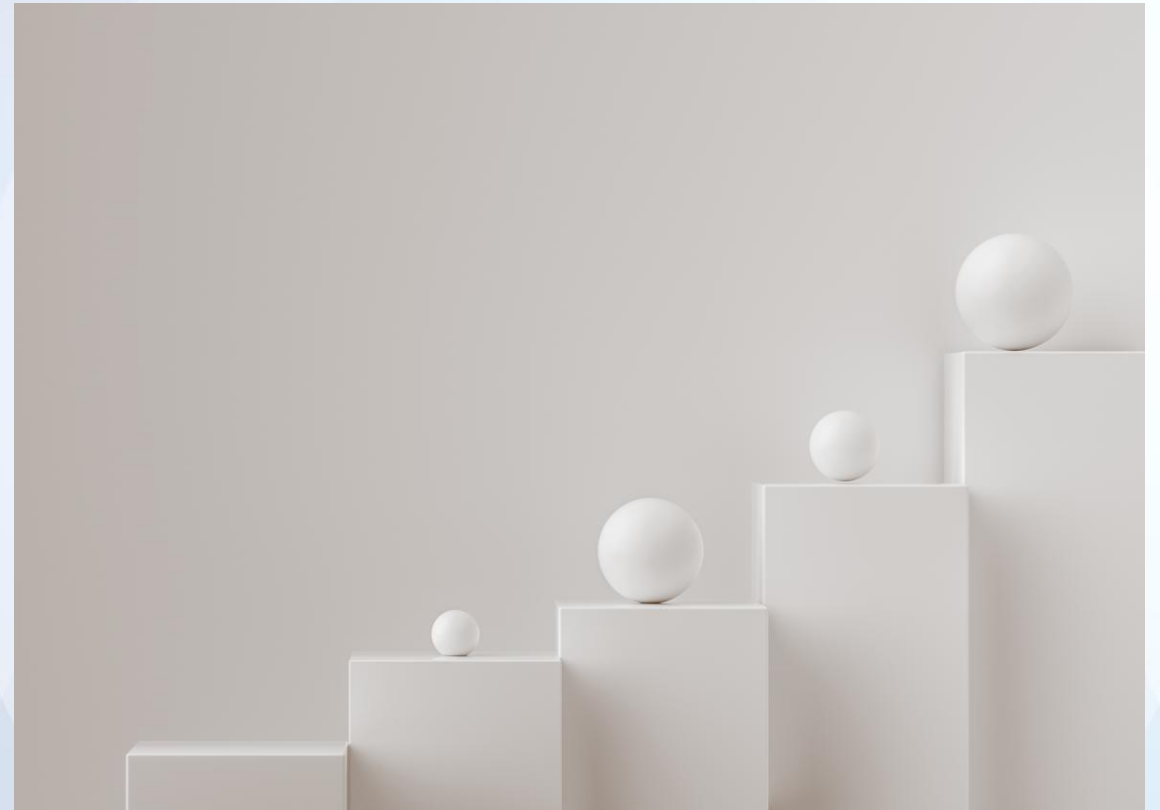
2026

10-Year Plan Scope



10-Year Plan - Key Changes

- Co-designed approach
- Revised Plan design
- Updated Plan structure
- Annual workplans
- Updated approach to targets and measuring progress



Vision and Guiding Principles

Vision

A community where everyone has access to the housing and supports they need to thrive

Guiding Principles

Accountability	Collaborative Partnerships	Equity and Inclusion	Focused and Coordinated	People-Centered	Proactive and Resilient
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Three Priorities

Everyone has a
home

People get the
support they need

We work together

Priority 1 – Everyone Has a Home

Goal 1.1 Preserve the existing community housing stock.	Objective 1.1a: Sustain existing community housing assets through ongoing capital investment to ensure long-term viability and livability.
	Objective 1.1b: Facilitate transformation in the community housing sector, including through mergers and acquisitions, to encourage growth and promote sustainability and efficiency.
Goal 1.2 Increase the supply of community housing.	Objective 1.2a: Leverage land, partnerships and/or planning tools to increase community housing supply and options.
	Objective 1.2b: Leverage financial tools and incentives to increase community housing supply and options.
Goal 1.3 Increase access to housing affordability.	Objective 1.3a: Strategically use rent subsidies and new rent models to create a range of housing affordability options.
	Objective 1.3b: Modernize the wait list system to effectively provide access to rent subsidies and community housing.
	Outcome Statement 1.3c: Ensure people have access to different housing options as their needs change.

Priority 2 – People Get The Support They Need

Goal 2.1 Prevent housing loss.	Objective 2.1a: Expand and enhance housing loss prevention measures.
	Objective 2.1b: Enable successful community housing tenancies.
Goal 2.2 Ensure experiences of homelessness are brief, sheltered and nonrecurring.	Objective 2.2a: Facilitate timely transitions from homelessness to long-term housing options that best meet needs.
	Objective 2.2b: Adapt the homelessness system, including emergency shelters and transitional housing, to respond to changing demographics and needs.
	Objective 2.2c - Enhance the supportive housing system.

Priority 3 – We Work Together

Goal 3.1 Create an integrated system where resources are maximized and used efficiently for the benefit of the people we serve.	Objective 3.1a: Collaborate with partners to ensure the housing and homelessness system is coordinated and easy to navigate.
	Objective 3.1b: Work with partners to provide services that support health, social, employment, safety and well-being needs for people accessing and providing services
	Objective 3.1c: Communicate transparently to advance system outcomes and respond to needs.
Goal 3.2 Strengthen the housing and homelessness system through new and existing partnerships, research and innovation.	Objective 3.2a: Use City and partner data and research to facilitate innovation and growth initiatives.
	Objective 3.2b: Work with the community, all levels of government and partners to streamline processes and influence changes in the housing and homelessness system.
	Objective 3.2c: Work with the community and partners to explore, research and pilot projects to test new approaches and implement successful solutions.

Annual workplan development

Following Council approval, work will begin on the development of the first 10-Year Plan annual workplan. It will:

- Be co-developed by the City and HHLT;
- Identify areas of focus that are responsive to current pressures, support achievement of 10-Year Plan goals and be based on available resources;
- Include the design of an annual review process; and
- Involve the establishment of Housing and Homelessness Leadership Table (HHLT) working groups based on identified priorities.



Initiatives Underway

Integration of Health & Housing - Working with health partners in the community to ensure people, in housing or shelter, have their health needs addressed to support housing attainment and stability.

Ending Youth Homelessness - Partnering with the youth sector to end youth homelessness by 2030, focusing on diversion and upstream interventions.

Diversion & Prevention – Partnering with the Ottawa Alliance to End Homelessness to build upon the success of Shelter Diversion Pilot Programs.

Enhanced & Coordinated Outreach - Establishing a coordinated, system-level model that focuses on unsheltered homelessness, stronger community engagement and public space stewardship.

Supportive Housing - Working with Ottawa Public Health and supportive housing sector partners to collaborate and coordinate on funding advocacy, partnership opportunities, funding alignment, and a mechanism to report on supportive housing outcomes.

Initiatives Underway

Ottawa's Family Homelessness Strategy – Working to modernize the Family Shelter and Transitional Housing System so that it better reflects current housing realities and shifts toward a case-management and housing-focused approach.

Veterans Housing – Expanding the existing veterans homelessness initiatives and creating a new veterans transitional housing program.

Newcomer Reception System – Working with partners to develop a system that will provide wraparound services to asylum seekers and refugee claimants arriving to Ottawa to support their settlement journeys.

Indigenous Housing & Homelessness Plan – Continuing to support the initiatives underway through the Indigenous Housing and Homelessness Plan, led by the Ottawa Aboriginal Coalition.

Risk Mitigation

Risk	Mitigation
Strategy Alignment	The 10-Year Plan outlines what is in and out of scope and integrated with other City plans where possible
Governance	Regular updates to the Housing and Homelessness Leadership Table on municipal priorities and actions that align with the 10-Year Plan
Funding	Housing and Homelessness Services to update Long Range Financial Plan next term of Council
Implementation	Scaling annual workplan to what the City must do and can do with available resources
Community needs	Staff will update key metrics to track community needs through public data reporting and integration of community data sources

Next Steps

- Presenting refreshed 10-Year Plan to Joint Committee March 24; Council April 8
- Co-developing the workplan with the Housing and Homelessness Leadership Table
- Planning with City departments on cross-departmental actions
- Annual progress reports
- Housing Services Long Range Financial Plan Update

